

## FAQ – UNDERGRADUATE

No	Question	Answer
1	What are the programs offered?	Four (4) undergraduate programmes offered by Faculty of Business and Economics are: a) Bachelor of Accounting b) Bachelor of Business Administration c) Bachelor of Finance d) Bachelor of Economics
2	How can I know if I am eligible for the programme?	You may refer the entry requirement at <a href="https://study.um.edu.my/programmes.php">https://study.um.edu.my/programmes.php</a>
3	Is the programme Full time or Part time?	The Undergraduate programmes are full time.
4	Language medium used?	Please be informed that the medium of instruction for Undergraduate programmes offered by the Faculty of Business and Economics, Universiti Malaya is English.
5	Where is the Undergraduate Office located?	The Undergraduate Office is located at H10 Building.  <b>Maps</b> <a href="https://goo.gl/maps/Z9HYCvmKPSL9Q7Ag7">https://goo.gl/maps/Z9HYCvmKPSL9Q7Ag7</a>
6	What is the office operating hours?	<b>Monday to Thursday :</b> 8.20am – 1.00pm / 2.00pm – 5.30pm  <b>Friday :</b> 8.30am – 12.15pm / 2.45pm – 5.30pm
7	How can I refer to my academic calendar?	Please refer to the portal of AASC at <a href="https://aasc.um.edu.my/academic-calendar">https://aasc.um.edu.my/academic-calendar</a>
8	Where do I collect my student ID?	Students may collect their student ID at the Undergraduate Office on weekdays at office hours.
9	How can I refer if I am facing with accommodation issues?	For student accommodation matters, please email to <a href="mailto:hep_penginapan@um.edu.my">hep_penginapan@um.edu.my</a> or for further details at <a href="https://hep.um.edu.my/contact-us">https://hep.um.edu.my/contact-us</a>
10	Where can I get information on visa applications?	Please refer to the portal of International Student Services Unit at <a href="https://aasc.um.edu.my/unit-upp">https://aasc.um.edu.my/unit-upp</a>
11	How do I contact the Undergraduate Office?	You may email to <a href="mailto:umfbe_ug@um.edu.my">umfbe_ug@um.edu.my</a>

